New Risk ID	Risk Level	Risk Title	Risk Description	Risk Owner Job Title	Primary Risk Category	Controls and Mitigations in Place	Residual Risk Total	- Direction of Travel (from previous	Current Quarter Review Summary
STR002	Strategic		market (private or voluntary) due to recruitment	Health	Statutory Duty	1. For all contracted services due diligence is undertaken at the start of each contract to ensure quality and sustainability of providers. 2. Regular contract monitoring is undertaken with providers, with more visits to higher risk providers. There is also a clear provider failure/closure approach to manage closure of homes and safe transition of service users if required. More streamlined and better focus on quality. 3. Working across North Central London to share ideas/learning on quality improvement programmes, including collaborative work with Enfield, Haringey, Camden and Islington councils on residential and nursing care supply, commissioning and quality assurance. 4. Ongoing work to monitor the sustainability of the sector and explore best use of council resources to support this (including the awarding of inflationary uplifts) 5. Specific support offer has been in place to support providers with Covid-19; support continues to be made available to care providers. 6. Regular reviews of provider business continuity plans. 7. Recruitment campaign to support sector with recruitment challenges.		quarter) Same	Market capacity is under pressure for a number of reasons including home refurbishments, provider concerns and recent notices from two homes who have taken the decision to close. A response plan is being developed following the recent closure notices, and a longer term action plan and weekly meeting to progress and monitor actions.
STR001			Council services and partners not effectively managing their relevant safeguarding risks could lead to a safeguarding incident resulting in potential harm to individuals and/or families, potential legal challenge, resident dissatisfaction and public scrutiny.	Executive Director - Adults and Health	Statutory Duty	1. Barnet council and partners have signed up to the multi-London agency procedures safeguarding policies and procedures and adopted across London in Q1 19/20. These were updated in 20/21, and represent best practice. 2. The council has a comprehensive Learning and Development programme for social care practitioners to support high quality safeguarding practice. 3. A quality assurance framework is in place which includes independent case audit programme, supervision audits and direct observations of staff and self-audits to provide reassurance that practice quality is high and identify areas for improvement. 4. A quality board meets monthly to review the findings from mechanisms in the quality assurance framework and track any improvement against actions agreed. 5. Performance monitoring of safeguarding, happens monthly and quarterly by the adult social care management team and the performance sub-group of Barnet's safeguarding adults board. 6. Monthly reporting to executive director along with ad hoc reporting when necessary with clear roles and responsibilities are in place. 7. The adult MASH has been in place since June 2019 to more effectively bring partners together in safeguarding work. 8. Professional lead for safeguarding and clear responsibilities for those carrying out safeguarding inquiries through line management and Safeguarding Adults Manager (SAM).	12	Same	The situation remains the same. Work continues with the Learning and Development programme, quality assurance framework, performance monitoring and adherence to London procedures. Recent updates to Mosaic have been rolled out and this is improving the recording of safeguarding work.
STR003	Strategic	healthcare providers and partner	Ineffective relationships with healthcare providers and partner organisations such as the NHS could lead to an inability to manage demand resulting in a failure to meet statutory duties and safeguarding of vulnerable residents.	Health	Statutory Duty	1. Joint planning and co-ordination work takes place through the Joint Health and Wellbeing Strategy and other Health and Wellbeing Board work, and at North Central London level through the Integrated Care System. 2. At the borough level, there is close working through the integrated care partnership, the joint commissioning unit, the health and wellbeing executive group and the urgent and emergency care board which actively manage plans to control demand pressures in the system. 3. ASC operational managers work with the NHS on the daily basis, to manage demand and pressures. 4. Active monitoring of referral and activity data and discussing any concerns with health partners. 5. Working as an integral part of the integrated discharge team and closely monitoring discharge data.	12	Same	Demand on the health and social care system remains high but there is a good level of collaboration in Barnet and across North Central London to ensure partners are working effectively tagether. Work this quarter has included agreeing the scope for an external advisory project to design the local discharge model and improving how we work with Barnet, Enfield & Haringey Mental Health Trust.
STR004	Strategic		Insufficient resilience management (e.g. Business Continuity, Emergency (BC) Planning, Health & Safety) could lead to the council being unable to respond effectively to an emergency or incident resulting in disruption to services; harm to staff and/or the public; and legal challenge.			1. Current Business Continuity (BC) arrangements including strategy, exercises, training and resources 2. Corporate BC Strategy and Plan in place. Maintenance of BC lead network 3. Identification of Priority1 staff 4. Corporate Health and Safety Management system in place including Health and Safety Policy, risk assessment and review, training, monitoring and reporting performance. 5. Professional advice and support provided by Head of SHaW (statutory H&S officer) and H&S BP's.	8	Reduced	The risk score has been reduced this quarter and has now reached its target score. While it is recognised that this is still a risk, there are sufficient controls and mitigations now in place to tolerate it: for example, the recruitment of new BECC staff in Q2.
STR005	Strategic	social behaviour and crime (including	Anti-social behaviour and crime (including hate crime) could lead to unsafe environments and perceptions of safety resulting in harm to individuals, community tension and increased demand for services.	Executive Director - Assurance		1. Working with Barnet Safer Community Partnership, including to deliver the knife crime action plan 2. Working in partnership with the police, including to monitor tensions and local issues and response 3. Environmental enforcement (e.g. litter and flyposting), including with Re (Regulatory Services) and Barnet Homes (e.g. noise and pests) and joint action across Estates 4. Effective use of CCTV across the borough. 5. Working with the Barnet Multi Faith Forum (BMFF) and Community Together Network to increase engagement with the community 7. Delivering initiatives to encourage and celebrate cohesion .	8	Same	Monitoring and multi-agency meetings continued this quarter, maintaining the log of anti-social behaviour across the borough. The service continues to tolerate this risk with the existing controls and mitigations in place.
STR006	Strategic	Children's	the council could lead to children/young people	Executive Director - Children's Services	Statutory Duty	1. Delivery of robust delivery plan to take recommendations forward. 2. Monitoring of impact of delivery plan on outputs and outcomes for children, young people and families, and taking action if outcomes don't improve as expected. 3. Refresh of the Barnet Multiagency Safeguarding Arrangements (MASA) membership and work programme. 4. Leadership from the Chief Executive, Borough Commander and Lead Officer in the CCG to drive forward action plan, and galvanise resources from across the council and partners to support further improvement (including support services). 5. Strong communication/engagement plan at all levels of the partnership and organisation, to keep the focus, energy and momentum at all levels. 6. Annual scrutiny report by red Quadrant 7. Annual LSCP report and business plan	12	Same	Implementation of the new Healthy Child Programme provider (began delivery on 1 April 2022) is being monitored.
STR007	Strategic	corporate parenting duty	their duty as Corporate Parents could lead to	Executive Director - Children's Services	Statutory Duty	1. A joint motion by councillors to the Full Council in November 2015 resulted in the Barnet's Pledge for Children in Care and Care Leavers. The Children in Care Council has been refreshed and the advocacy service is active across Family Services. A Children's Services Improvement Action Plan is being implemented. The Virtual School has invested in a strong structure and resources are targeted to improve outcomes, through the Personal Education Plan (PEP) process. 2. The 'Onwards and Upwards' care-leaving service is located in a town centre, where care leavers can access support and a broad range of multi-agency services. Strategic links have been developed with key partners. 3. A multi-agency forum, Corporate Parenting Officers Group, has been established to track and monitor planning for children in care and care leavers. 4. Members at Full Council agreed new arrangements for the Corporate Parenting Advisory Group at its meeting on 6 March 2018.		Same	Refreshed Corporate Parenting Officers Group plan was presented to group in September 2022.

New Risk	Risk Level	Risk Title	Risk Description	Risk Owner Job	Primary Risk Category	Controls and Mitigations in Place	Residual Risi	: - Direction of Travel (from	Current Quarter Review Summary
							10101	previous quarter)	
STR008			Climate change could lead to negative long-term consequences to the local environment (such as flooding) resulting in statutory environmental duties and targets not being met, financial consequences and not protecting the environment for future generations.			Continue to implement the schemes highlighted in the Sustainability Strategy Framework, under the 5 themes of delivery: 1. Built Environment & Energy 2. Transport 3. Council Operations 4. Employment and Skills 5. Waste and Natural Environment	12	Same	Theme Workshops took place in Q1 to look at the actions that are already in train or being considered; these have been analysed against impact, cost and ease of delivery to develop a programme of work and Climate Action Plan. Updates to these action plans have taken place during August 2022 with a view to finalising the programme plan. A recruitment programme has taken place and all posts recruited to, which will enable the governance structures to be put into place. The governance programme has been agreed and will commence in September 2022. Procurement for a provider to deliver a Citizen's Assembly took place during August 2022, with the contract awarded and work commencing. Findings from initial engagement in March 2022 is being analysed by the Engagement team following a dispute with the initial provider of this work. Barnet was successful in winning funding for a pilot project which will increase the number of EV charge points across the borough. Air Quality Action Plan is being refreshed and consultation due to take place during Q3. Work on refreshed Tree Policy commencing in Q3.
STR014	Strategic		Lack of a robust process to quality assure building contractors could lead to a breach of statutory compliance, health and safety issues resulting in reputational damage to the council, risk of harm or death, delays to delivery of outcomes and financial implications.			1. Health and Safety/quality prioritised as part of scoring during procurement/tender processes. Includes additional background checks, previous performance, exchange of risk information and consideration of proposals to manage risk where necessary. 2. Health and Safety/quality forms a key element of the council's project delivery gateway process, from initiation all the way through to delivery and handover. 3. Additional assurance sought through council's SHAW team and where necessary independent assurance through the technical team. 4. During construction process on larger schemes the technical team will include an New Engineering Contract (NEC) Supervisor to ensure Health and Safety is being managed appropriately on site and reported correctly. 5. On smaller schemes CDM and method statements are requested prior to the start of works.		Same	Actions from Q1 have been completed. There remains an action to update project team members induction process to be clear on mandatory training expectations.
STR010				Deputy Chief Executive		Revise MTFS Growth Modelling to reflect income reduction scenarios for the council. Appropriate governance in place - Steering Groups in place to discuss the impact of slow growth on the expected income for the council. Continued engagement with developers on regeneration estates (e.g. Argent Related NHG, Countryside Properties, MHT). Production of robust, high quality business cases including sensitivity testing. Effective procurement processes and choice of contract type.	16	Same	The service is continuing to actively engage with development partners and contractors to understand the implications of cost inflation and supply chain pressures. They are also undertaking sensitivity modelling for the delivery of the council's capital programme over the next five years. Project and governance management structures will continue to remain in place and are being kept under review to ensure fit for purpose. Mitigations are being managed across a number of Boards, including the Strategic Planning Operations Board, Growth and Regeneration Operations Board, Town Centre Strategy Board and Employment and Skills Board. Since last quarter, inflation remains high and the continued war in Ukraine has significantly contributed to the rise in energy costs, as well as various pressures on the supply chain for raw materials, although this does not yet appear to have translated into significant adverse impacts on the development pipeline in the borough.
STR009		expectations	Lack of joined up systems and processes across the council and strategic partners, skilled staff or training could lead to customer expectations not being met resulting in a poor customer experience or quality of service.			1. Demand reduction initiatives with high volume services and CSG agreed with timelines for delivery. 2. Customer Experience programme delivering a range of online improvements which should limit the need for customers to contact the council. 3. Safeguards in place to protect service areas that are used by the most vulnerable residents and those that cannot get online. 4. Monthly web performance group meetings are held. 5. Accessibility reports are run to address shortcomings in accessing content for customers with accessibility needs. 6. Customer Experience Programme Business (CEP) case in place.	12	Same	In September, Rx month was launched with a focus on culture to look at staff understanding of impact on residents / other services. Positive feedback was received from those who participated. The team has also progressed work around the joined up front door and has been involved in developing support for the cost of living. Amazon Web Services will go live in October 2022.
STR013	Strategic	Cyber security		Deputy Chief Executive	Continuity	1. Monthly contract management meetings in place to manage the contract and relationship with CSG 2. Monthly Partnership Operations Board for escalation of any issues identified 3. Joint risk being managed by CSG - IT with controls/mitigations in place. 4. Learning portal - mandatory training on Information Management/cyber security for staff 5. Remote working audit completed 6. Regular audits undertaken 7. PCI (payment card industry) accreditation 8. Management and oversight of the actions being carried out by CSG on the council's behalf (captured in the joint risk register). 9. BC leads have provided plans in case of a cyber security event	15	Same	DLUHC assessment has taken place on technical recommendations, report to be reviewed but early indications are that training and awareness are still a big focus. Funding has now been received from London Councils for training and the programme is being developed. Work is ongoing with Business Continuity leads to test plans particularly around the impact of a cyber attack. Scenario planning training is being developed in conjunction with Resilience. PwC audit will commence in October 2022.
STR015	Strategic	disease outbreak	Another wave of Covid-19 infections or the declaration of another pandemic (such as influenza) could lead to severe resource and capacity issues for the council and partner agencies resulting in an impact on service delivery and the health and wellbeing of residents.	Chief Executive		Ensure all service areas have a robust response system in place and regularly updated Performing pandemic preparedness exercise across the council and its partners Providing PH leadership and professional advice for the council's pandemic response.	10	Same	The long-term Workplace Wellbeing Strategy has been signed off by CMT. SHaW will work with the Public Health team on implementation of the plan.
STR016	Ū	Staff wellbeing and mental health	Changes to staff working arrangements (such as hybrid working) and the psychological effects of the Covid-19 pandemic could lead to a staff disconnect with the organisation and a breakdown of relationships between managers and staff resulting in poor job satisfaction, presenteeism, sickness absence (mental health illness) and staff turnover.			1. Regular information and guidance to staff on working practices such as regular breaks, regular contact and communication, physical exercise, via internal comms and through wellbeing hub 2. Employee Assistance Programme (EAP) provides advice and guidance on healthy lifestyles including mental health 3. Wellbeing and mental health training for staff and managers via Organisational Development team intervention 4. EAP provides confidential support and counselling for staff 5. Able Futures is a government scheme providing support on mental health 6. Mental Health First Aiders provide support to staff and signposting to support	12	Increased	The long-term Workplace Wellbeing Strategy has been signed off by CMT. The SHaW team, in collaboration with stakeholders through the Workplace Wellbeing Group, is producing an action plan to drive the strategies objectives and address gaps identified through intelligence and data gathering. The Staff Wellbeing Hub and resources available to staff have been reviewed and updated. The employee burnout sessions have been commissioned and have now begun.
STR011	Strategic		Funding and sustainability challenges facing the VCS could lead to a reduction in capacity and growth of preventative services, resulting in difficulties accessing services and demand for more complex support, especially for residents in hardship.	- Resources	Continuity	Increased funding to a new enhanced Barnet Together Voluntary Community Sector (VCS) infrastructure alliance to enable greater support for frontline VCS organisations. Congoing Barnet Partnership Board meetings Continue to work with all Prevention providers	12	Same	This quarter saw the first annual conference for the Barnet Together Alliance. This launched the initiative to the wider sector, from which around 150 organisations attended. The conference included workshops on capacity building and the opportunity to meet and talk to a range of funders. A volunteering strategy for Barnet was also launched at the meeting. Partnership Board also met this quarter to discuss responses to the cost of living crisis.

New Risk	Risk Level	Risk Title	Risk Description	Risk Owner Job	Primary Risk Category	Controls and Mitigations in Place		Direction of Travel (from	Current Quarter Review Summary
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STR021	Strategic	North London	The expected replacement of the NLWA Energy from Waste (EfW) Facility (expected 2026) could lead to an increase in the NLWA waste disposal/treatment levy of potentially up to £9 million per annum and any additional financial cost relating to delays in the construction of the £fW resulting in an increased financial pressure on the council.			Active engagement through officers and NLWA Members. Development of long-term financial strategy. Ongoing analysis of waste data flows.	6	Same	The site at the Eco Park, where the Energy Recovery Facility is going to be constructed by Acciona, was handed over to Acciona in September 2022. This is a month ahead of schedule. Members and officers are being provided with regular updates, as set out in the controls and mitigations.
STR026	Strategic	new	Lack of preparation and slow response by the organisation to shifting priorities could lead to the failure to deliver the administration's commitments and expected outcomes.	Chief Executive	, and the second	Assessment of manifesto to identify the commitments and likely impacts on budget (funding) and resource (ie staff) Regular meetings between the CEO and Leader Regular meetings between CMT and committee leads Regular meetings between CMT and committee leads Development of Mobilisation Programme for delivering priority commitments New Transformation Director being appointed to take the lead on developing longer-term change programme Updated committee structure incl. Chairs/Vice Chairs	6	Same	Policy and Resources Committee signed off the proposed approach to developing the corporate plan on 29 September 2022. Socialisation and commissioning services (for drafting text) is underway and a draft will be taken to Policy and Resources Committee in December. A Transformation Director has been appointed and the Transformation Programme is being developed.
STR027	Strategic	Cost of living	Financial hardship being experienced by more residents and businesses / to a greater degree could lead to increased demand for council services, increased local unemployment, more people in crisis and increased debt / non payment, resulting in pressure on services (capacity / turnaround times / quality of service) and pressure on the council's finances.	Executive Director - Resources		Prevention activity in place such as crisis funds, communications on sources of support and how to access, welfare advisers. Continued communications with welfare and VCS partners Support of Food Hub and foodbanks, usage is monitored	16	Same	Policy and Resources Committee signed off the proposed approach on 29 September 2022. The Resident Support Fund launched on 3 October 2022 and additional resource is going into the Revs & Bens team to manage demand. Additional funding is going to Barnet Together to support community groups. A communications campaign has gone live, and procurement of a data tool is required.
STR022	Strategic	Future of Work	Failure to manage the transition to a post-Covid working environment could lead to missed opportunities for improvement to services and reduced staff engagement resulting in recruitment and retention issues and reduced staff wellbeing.	Executive Director - Resources		 Future of Work Programme Managed approach to ensure a safe and productive return to the office environment where this is required 	2	Reduced	The target risk score has been reached as the team is confident that relevant activities have been embedded into BAU and workforce surveys indicate that things seem to be working well. Will look to close the risk next quarter.
STR023	Strategic	Recruitment and retention	Market forces and economic and social issues (such as pandemic recovery, Brexit) could lead to recruitment and retention issues particularly in specialist areas resulting in a failure to meet statutory duties, council priorities and workforce and financial pressures.			1. EDI Action plan in place 2. Future of Work Programme 3. Staff communication and engagement 4. Unified Reward revision	6	Same	Discussions with trade unions on Unified Reward revision continue, and the team is monitoring the direction of travel in national negotiations. Work is also ongoing to strengthen the offer in terms of overtime and flexible pension scheme provisions for certain occupational groups.
STR024	Strategic	Dependency on staff to manage urgent issues	A lack of capacity/capability, shared skills/knowledge or succession planning in the workforce could lead to dependency on a small number of staff to deal with urgent issues resulting in pressure points across the organisation and potential service failure.	Chief Executive	Continuity	Learning and development opportunities, including opportunities via Apprenticeship Levy Workforce/succession planning Create issues log identifying key issues and pressure points, including lead staff Work with Directorates on contingency plans and workforce/succession planning.	9	Same	Management development work is ramping up; EDI focusing on e-learning and ongoing discussions around Stonewall accreditation.
STR017	Strategic	Revenue overspend	Central government funding for the council being adversely affected by changes in government policy or budget pressures being higher than anticipated could lead to non-achievement of budget targets and an overspend on the revenue budget resulting in an impact on service provision and / or quality and financial consequences for the council.	- Resources		Strategically move the funding base of the council from being supported by Government Grants to the more stable base of Council Tax income S. Monthly budget monitoring for both capital and revenue expenditure. Risks and threats are identified early and management implement mitigating actions to offset emerging pressures. B. Budget setting process validating savings, income generation and forecast pressures at multiple times through a cycle. Engaging with colleagues across London and nationally, sectoral experts and keeping informed from media S. Annual scenario planning as part of the MTFS and identification of the key variables, both nationally (e.g. market fragility for adults and children's placements) and locally (e.g. delivery of housing numbers to meet modelled increases in CT base).		Same	This is an ongoing risk, as the funding landscape does not move rapidly and has remained challenging for local government for the past 12 years. A mini-budget was announced on 23 September 2022 which gave little detail on funding for local government. A further announcement is expected at the end of November 2022. Scenario planning is ongoing as part of the MTFS and business planning.
STR018	Strategic		Residents experiencing financial hardship could lead to financial pressures due to a large proportion of council funding coming from council tax and business rates income resulting in a reduction in service quality, non-delivery of the MTFS and use of reserves.	- Resources		 Analysis of monthly collection performance; analysis of Housing Benefit and Council Tax Support awards and claims to provide early warning signs of pressures Maintaining a specified level of balance within the council's resilience reserve in addition to appropriate contingency balances to mitigate any in year pressures; Undertake forward planning, regularly updating budget assumptions and monitoring the Government's fiscal announcements. However, also maintain flexibility within existing plans to stem expenditure in non-frontline services whilst long term plans are being put into place; maintain good contacts with Government to remain as informed as possible. Investment being made with local businesses and working with the community to raise awareness of and increase support available. 		Same	Impacts of local taxation and bad debt continue to be monitored and reported as planned. The MTFS is being compiled and is on track. Setting of the financial strategy is ongoing.

New Risk	Risk Level	Risk Title	Risk Description	Risk Owner Job	Primary Risk	Controls and Mitigations in Place	Residual Risk	- Direction of	Current Quarter Review Summary
ID				Title	Category		Total	Travel (from	
								previous quarter)	
STR019	Strategic	Internal controls	Ineffective financial management and control could lead to the council not ensuring appropriate administration of public funds resulting in possible financial losses.	Executive Director - Resources	Finance	1. A review of financial forecasts, and challenges where necessary, occurs on a monthly basis by Finance Business Partners 2. Regular, in depth reporting is considered by Council Management Team, Theme Committees, Audit Committee and Policy & Resources Committee. 3. Mitigating actions to contain overspends are identified, implemented and tracked for delivery. 4. Achievement of savings tracked and alternative actions identified where not achievable alongside review of reasons for non-achievement and whether it is a delay or non-delivery. 5. Budget holder training is available. An update is being made available through the LMS as an additional offer beyond that found on the intranet. 6. Finance Business Partners constantly upskill budget holders to deliver sound Financial Management and understand that their budgets reflect their plans in E format. 7. An annual, at minimum, review against the CIPFA Financial Management Code and CIPFA Financial Resilience Index is undertaken and reported to Audit Committee in line with the Annual Governance Statement. 8. Additional internal controls have been implemented and audit reports found increased assurance and improvements in Finance from 2019 to date. 9. A contingency budget is held centrally for any unmanageable, unforeseen pressures.		Same	Additional controls have been introduced to support financial management and the monitoring process, including a full assessment against the CIPFA FM Code. Forecasting and monitoring continues, with the council as whole managing the budget as agreed at Council in March 2022. Service areas are articulating risks and pressures early and there are particular pressures in Adult Social Care being reviewed as to the longer-term impact to financial sustainability and the MTFS.
STR020	Strategic	New burdens	New burdens, additional demand and/or inadequate funding for additional services could lead to additional and unforecasted budget pressures, resulting in the need to increase or divert resource, reduction in service quality, ability to deliver key services effectively and / or having to use reserves.	Executive Director - Resources	Finance	Engaging with colleagues across London and nationally to form lobbying positions. Engaging with sectoral experts and keeping informed from media Monthly monitoring of budgets and scrutiny of any overspend / increase in demand. Providing evidence of unintended consequences of policy and statute to Central Government to support lobbying positions around new burdens.	9	Same	Whilst there are no immediate impacts arising from new burdens, it is expected that new burdens will be provided for Adult Social Care relating to Fair Cost of Care and Care Act II implementation. The move to net zero is a new burden and, as yet, there is no commitment from Government to fund the carbon reduction and sustainability requirements for local authorities. Costing of Climate Action Plans is underway across the UK and the council is baselining and costing their Sustainability Framework.